

Safe login without DigiD now possible thanks to Multi Factor Authentication (MFA)

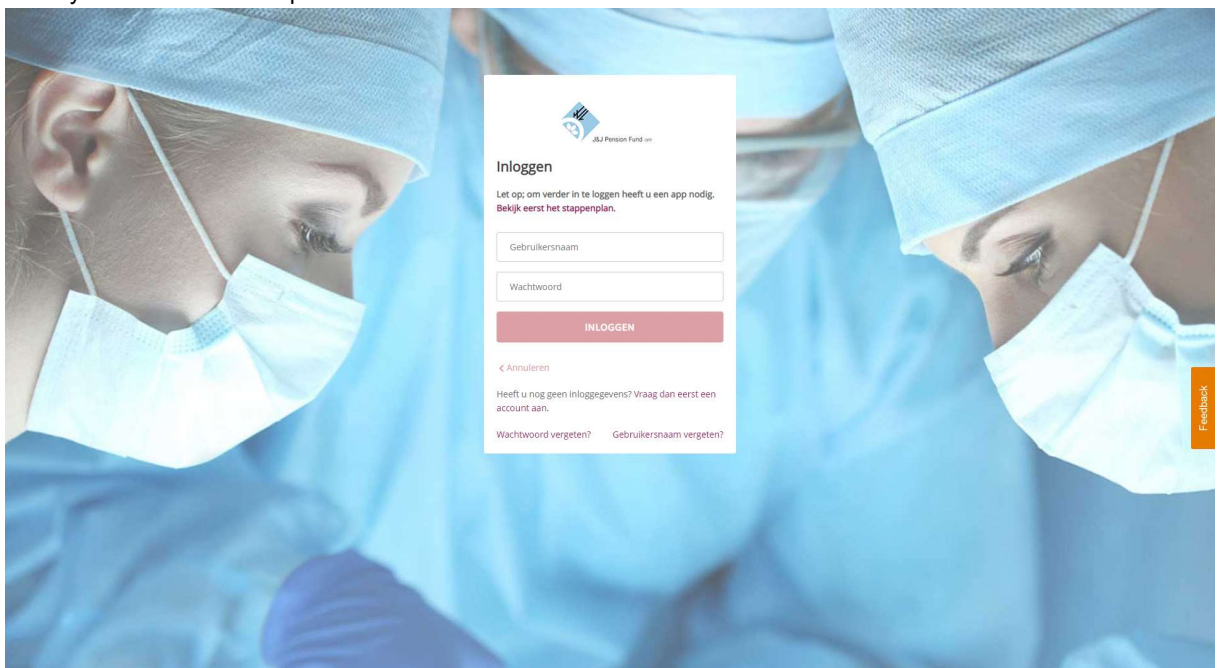
MFA stands for Multi-factor Authentication. This is a login method that, in addition to your username and password, requires at least 1 extra step to log in online. A smartphone is required to use MFA. You have to link this once to a free MFA app, for example Google Authenticator or Microsoft Authenticator. The MFA app can be found in the Apple App store or Google Play store.

What you need to do?

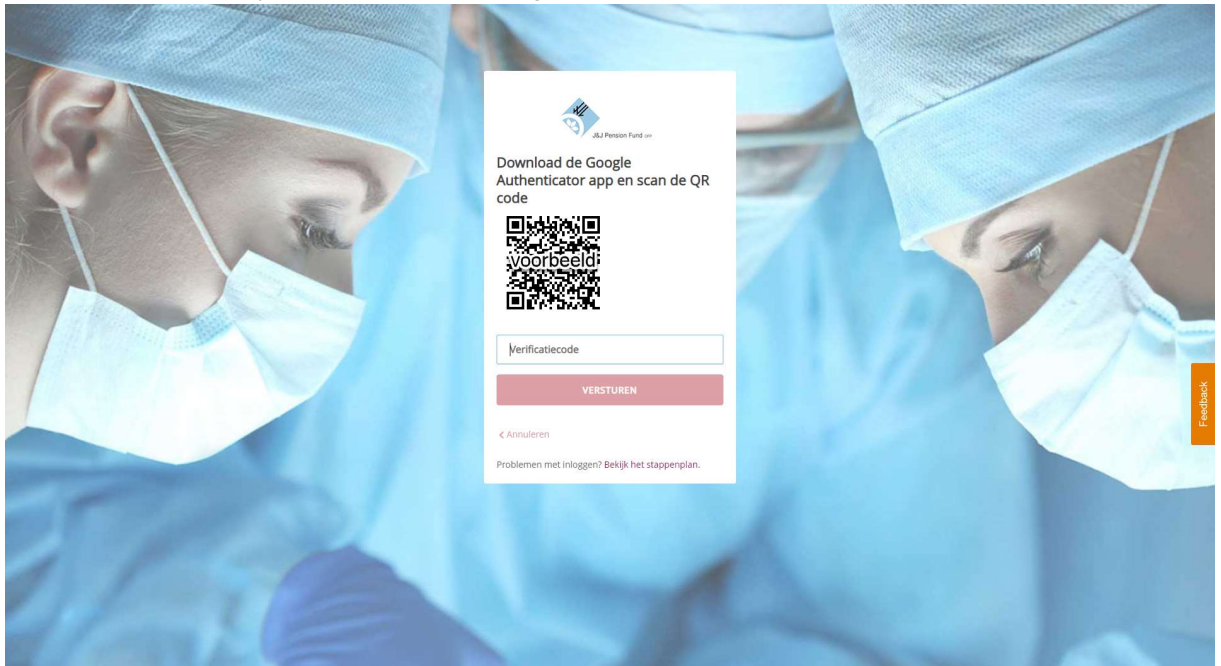
- Have you logged on before?
Then you can still use the same user name and password, and MFA will act as additional security. Go to <https://mijn.pfjn.nl/>
 - a. Can't remember your username and/or password? You can request this on the same page.
- Have you never logged on before?
 - a. Please first create an account here: <https://mijn.pfjn.nl/accountbeheer/account-aanvragen>.
 - b. Choose 'Login without DigiD.'
 - c. Choose 'If you haven't made an account yet, you can register one here.'
 - d. Fill in the fields and click on 'Apply'.
 - e. Then follow the steps set out below.

To connect your smartphone, go through the following step-by-step actions:

1. Install the free Google Authenticator* MFA app on your smartphone.
2. Enter your user name and password on the site and click **INLOGGEN**.



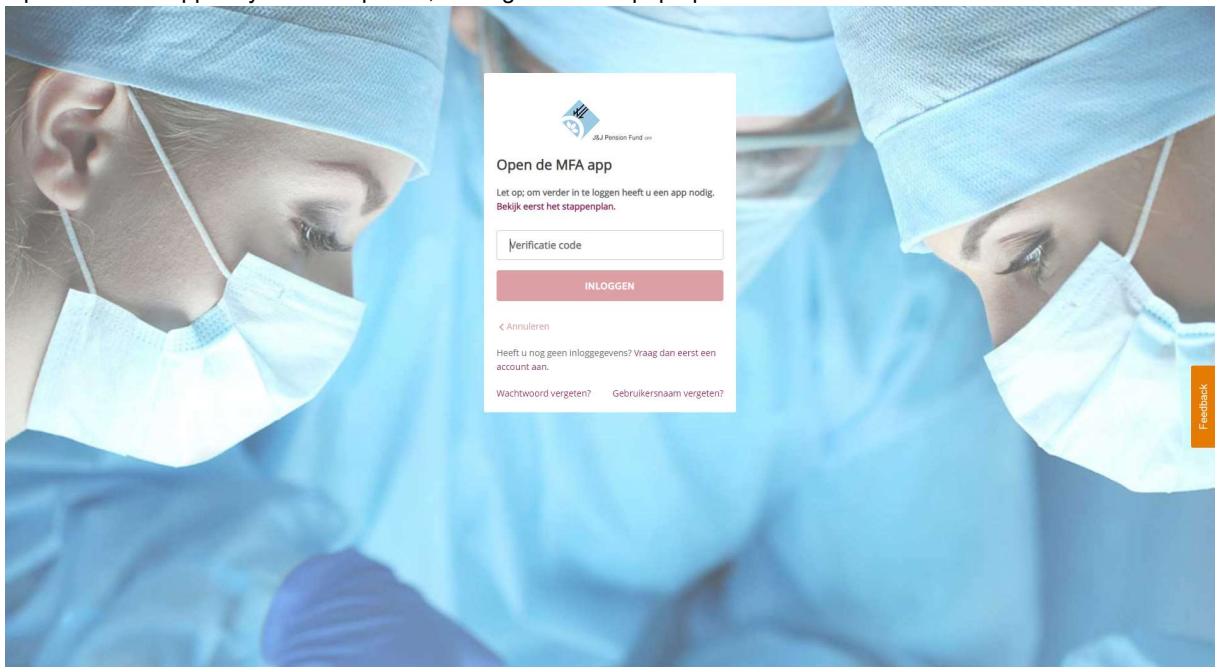
3. Scan the QR code with your mobile device: a 6-digit code will pop up.



4. Enter the 6-digit code in the QR code box and click **VERSTUREN**.
5. The MFA app is now linked to your personal account. Please retain the one-time 24-digit recovery code.

From now on, this is how you log on using your smartphone:

1. Enter your user name and password on the site.
2. Open the MFA app on your smartphone; a 6-digit code will pop up.



3. Enter that code on the site and click **INLOGGEN**. For the sake of security, the code will only be valid for 30 seconds. After that, a new code will pop up.
4. You are now logged on.

* Google Authenticator is our preferred choice for the MFA app. There are also other MFA apps that you may use if you prefer.